

# Chat and SMS

## Simple Business Communication

**Collaborate** whenever and however you like.



CONVENIENT



SIMPLE



TIME SAVING

**Texting, and chatting whether it be with co-workers or clients, can be one of the easiest ways to elevate the level of communication and collaboration in your business.**

Up to 97% percent of Americans utilize text messages whether it is their primary method of contact or not. The reason texting has become so popular is the level accessibility and ease involved. Sending a quick text message to a boss, coworker, intern, or client will take far less effort than the sometimes-lengthy process of an entire email, and the limited nature of texts allows users to keep it short, sweet and to the point. With robust mobile and web tools, business texting and chat can be done from either your desktop or mobile phone without mixing your business and personal messages.

**beaverUC**



(780) 836-4569  
(780) 926-9555



PO Box 124, North Star, AB  
T0H 2T0



beaveruc.ca  
bws@beaveruc.ca

# Chat and SMS

## Use your Business Phone Number to Send Texts

SMS for business, better known as business texting, lets you send and receive text messages on your business phone number. You can quickly provide information to clients, set up appointments, and reply to inquiries using your recognizable business phone number.

We provide SMS-enabled phone numbers for most places in North America with the ability port mobile and landline numbers as well.

## What Can Presence do for You?

- **Presence monitoring across devices (desk phones, softphone and smartphones) is a feature that gives you an edge in connecting inbound callers with employees and reducing hold times and hang-ups. You'll be able to know in real time whether the agent is on an active call, or available for chat. Using custom statuses, an employee can let everyone know that they're in a meeting or out to lunch making routing calls from clients much easier.**

## Increased Productivity

Phone calls can be a huge productivity killer in business because they often veer off track or interrupt other tasks. Along those same lines, emails can go unanswered for hours sometimes. Instant messaging, on the other hand, is the perfect way to get just the answers you need when you need them.

- With our app for iOS and Android you can take your business communication on the road and use your business phone with the most popular devices
- Our phone portal allows you to call out on any desktop with a microphone, or chat and SMS directly with contacts
- A wide selection of desk phones with SMS support and capability are available

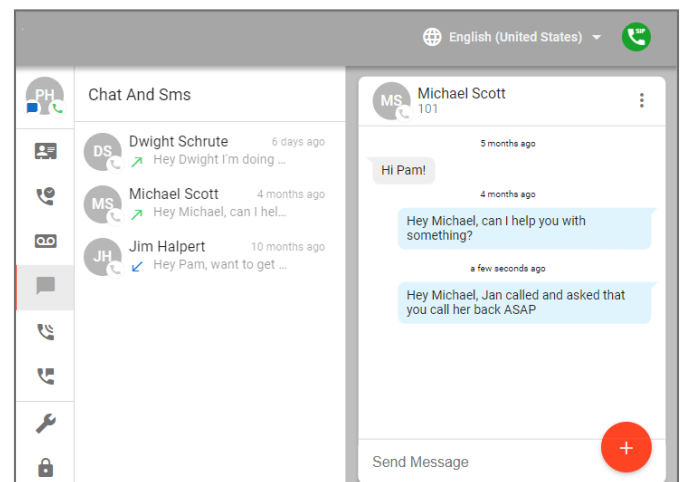
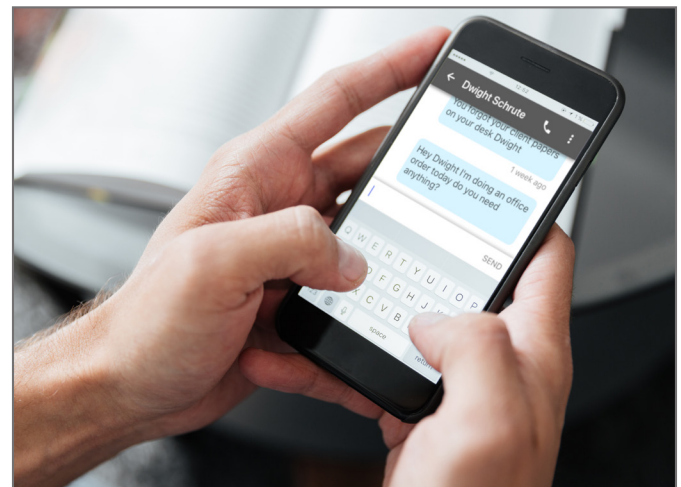
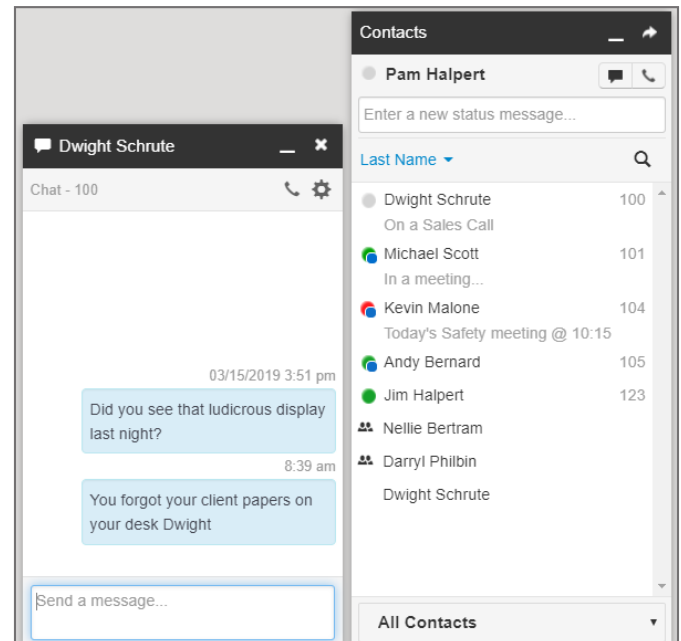
## Convenience for Everyone

- Use one business number for voice, fax, and text messages
- Receive push and email notifications of incoming messages
- Communicate easily anywhere there is an internet connection

## Effective Communication

Instant messaging, text apps and platforms have become an essential part of business communications. These widely used forms of communication are as useful in the workplace as they are in everyday life.

Contact us today to get the best out of your Business Phone System.



Some of these optional features come at an additional cost